



## Confidential Communications Request

A Confidential Communications Request (CCR) is a request to keep member communications private. Under the law you have a right to ask for a CCR. This is for Protected Health (PHI) and Medical Information (MI). The PHI/MI will be sent to the address, email, or phone number you may choose. You may ask to get your PHI/MI in a certain form and format. Only a protected member may make a CCR of MI that involves sensitive services\*. You may use this form to tell us how you would like to get your PHI/MI. We will accommodate your request, if the PHI/MI can be sent:

- in the requested form and format, or
- to other places.

*\*"Sensitive Services" means health care services described in Cal. Family Code Sections 6924 to 6930. It is also for those health care services described in Cal. Health and Safety Code Sections 121020 and 124260*

**PLEASE PRINT:**

Member Name: _____	Date of Birth: _____
Address: _____ _____	
Member ID# _____	Phone: _____

**This CCR applies to the below PHI/MI about me:**

\_\_\_\_\_  
\_\_\_\_\_

**This CCR replaces any prior CCR I may have made.**

*Please select all that apply:*

**Phone**

Phone Number: \_\_\_\_\_

Phone: \_\_\_\_\_

Leave message: \_\_\_\_\_

Yes

No

Leave messages with any other person: \_\_\_\_\_

Yes

No

**Mail**

Mailing address: \_\_\_\_\_  
\_\_\_\_\_

**Email**

Email Address: \_\_\_\_\_

**Please send your filled out form to us by fax OR mail OR electronic transmission:**

Fax	(844) 834-2155
Mailing Address	Molina Healthcare <b>Attn:</b> Service Fulfillment 200 Oceangate Ste 100 Long Beach CA 90802
Electronic Transmission	Upload completed form via Molina Member Portal: <a href="https://member.molinahealthcare.com/Member/login">https://member.molinahealthcare.com/Member/login</a> , and use the 'Send Message' feature.

\_\_\_\_\_  
Signature of Member or Member's Personal Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name of Member's Personal Representative

**For Molina Healthcare:**

Date Received: \_\_\_\_\_ Date Cancelled or Changed: \_\_\_\_\_