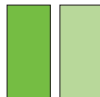











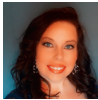




Meet the Provider Services Team

Passport by Molina Healthcare maintains a strong commitment to meeting the needs of our providers. Our Provider Services Team is dedicated to enhancing network provider relationships and ensuring that day-to-day experiences with Passport are positive. Passport has designated Provider Services Representatives across Kentucky for all provider types. These are subject matter experts who are available to provide education and orientations for you. Additionally, they partner with our Providers to problem-solve and offer solutions for each practice's individual needs.

Passport also offers a dedicated **Provider Contact Center**, which can be reached by calling **1-800-578-0775**. This line is your resource for claims inquiries, demographic changes, panel inquiries and general questions. Provider Services Representatives can be reached individually as shown below or via providerrelations@passporthealthplan.com

Territories	Provider Services Rep.	Provider Type	Contact Info
	Shelley Shumaker 	All Lines of Business and Provider Types Regions 1 & 2; Health Systems: Owensboro Health and Twin Lakes Regional Medical Center, Statewide Department of Health Contact	502-213-8964 shelley.shumaker@molinahealthcare.com
	Crystal Roper 	All Lines of Business and Provider Types Region 3 PCPs, Specialists, Health Departments in Jefferson County zip codes: 40023, 40041, 40202, 40203, 40204, 40205, 40208, 40210, 40211, 40212, 40213, 40218, 40291, 40299 Counties: Nelson Shelby Health Systems: Family Health Centers	502-212-6763 crystal.roper@molinahealthcare.com
	Brittany Eads 	All Lines of Business and Provider Types Region 3 PCPs, Specialists, Health Departments in Jefferson County zip codes: 40206, 40207, 40220, 40222, 40223, 40241, 40242, 40243, 40245, 40219, 40228, 40229, Counties: Carroll, Henry, Oldham, Spencer, Trimble	502-212-6734 brittanyeads@molinahealthcare.com
	Amy Lewis 	All Lines of Business and Provider Types Region 3 PCPs, Specialists, Health Departments in Jefferson Co. zip codes: 40118, 40214, 40215, 40216, 40217, 40258, 40272, Counties: Breckenridge, Bullitt, Grayson, Larue, Marion, Meade, Hardin & Washington, Health Systems	270-969-4598 amylewis2@molinahealthcare.com
	Henry Spalding 	All Lines of Business and Provider Types All Region 4 PCPs, Specialists, Health Departments & Hospital systems	502-212-6728 william.spalding@molinahealthcare.com

Territories	Provider Services Rep.	Provider Type	Contact Info
	John Snodgrass 	All Lines of Business and Provider Types All PCPs, Specialists, Health Departments, Region 5 counties; Anderson, Bourbon, Boyle, Clark, Fayette, Franklin, Garrard, Jessamine, Lincoln, Madison, Mercer, Owen, Rockcastle, Scott, Woodford	502-212-6735 john.snodgrass@molinahealthcare.com
	Donna Moor 	All Lines of Business and Provider Types All PCPs, Specialists, Health Departments, Region 5 counties; Estill, Harrison, Jackson, Montgomery, Nicholas, Powell, Regions 6 & 7	606-356-5066 donna.moor@molinahealthcare.com
	Brittany Spencer 	All Lines of Business and Provider Types All Region 8 PCPs, Specialists, Health Departments & Hospital systems	502-212-6802 brittany.spencer@molinahealthcare.com
Statewide	Yolanda Cowherd 	All Lines of Business and Provider Types Major Health Systems: University of Kentucky, St. Elizabeth's Healthcare, Cincinnati Children's Hospital Medical Center, LifePoint, KPCA, Hospital Corporation of American (HCA) Facilities, and LifePoint Hospitals	502-212-6703 yolanda.cowherd@molinahealthcare.com
Statewide	Justin Radford 	All Lines of Business and Provider Types Major Health Systems: University of Louisville Healthcare, Baptist Health Systems, Norton Healthcare, & CHI St. Joseph	502-585-7914 justin.radford@molinahealthcare.com

