

# Is Your Practice Compliant with Title VI?

1. Do you have multi-language signage at all points of entry?  
 YES  NO
2. Do you have a process in place to provide an interpreter for patients upon request?  
 YES  NO
3. Are any of your vital documents, such as patient information forms, translated into other languages?  
 YES  NO
4. Are you documenting your patients' preferred language as a standard part of their medical records?  
 YES  NO
5. Do any of your office staff members speak languages in addition to English?  
 YES  NO
6. Did you know that Passport Health Plan offers free, on-site trainings to help your office become more compliant with Title VI?  
 YES  NO

If you answered **no** to the first five questions, you could be in violation of Title VI. **We want to help!**

**For free consultation and/or training, contact the Passport Health Plan Cultural and Linguistic Services Program (CLSP):**

E-mail: [cals@amerihealthmercy.org](mailto:cals@amerihealthmercy.org)

Phone: (502) 585-7932



PASSPORT HEALTH PLAN  
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# Is your practice compliant with **Title VI?**

Take the quiz on the back of this card to find out!

## UNDERSTANDING **TITLE VI**

Title VI of the Civil Rights Act of 1964\* is anti-discrimination legislation requiring any organization\*\* receiving direct or indirect federal financial assistance to:

- Provide all persons with limited English proficiency (LEP) meaningful opportunities to participate in their programs, services, and benefits, regardless of their health insurance status.
- Provide written and oral language assistance at no cost to the LEP patients upon request.

\* "No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

\*\* Title VI includes all hospitals, health plans, and medical practices, and all LEP persons, regardless of their health status.

