



Welcome Passport Health Plan Provider,

It is the goal of the Passport Health Plan Asthma and Diabetes Disease Management programs to develop a partnership with our providers to improve the health outcomes of our members. We can assist our providers with information and resources necessary for successful management of our members with Asthma and Diabetes. Each program offers the provider:

- Provider Reports:
  - The Asthma Report supplies the provider with information on members' hospital and emergency room utilization for asthma, compliance with asthma medications, and related co-morbidities such as diabetes. It also alerts the provider if the member is due for immunizations.
  - The Diabetes Report provides information regarding completion of recommended screenings for members with diabetes, the use of injectable, oral, or both types of diabetic medications by individual members, use of ACE inhibitors, and reported co-morbidities.
- Access to Member Educational materials via the Passport Health Plan (PHP) website or the Asthma or Diabetes Disease Managers.
- Disease Managers available to assist providers with achieving positive health outcomes for our members with Asthma and Diabetes.

The Disease Managers can provide:

- Educational in-services for office staff to enhance their comfort level with teaching points for members with Asthma or Diabetes.
- Supply resources such as Asthma Pocket Guide listing asthma medications covered on the PHP Formulary, inhaler demonstrators, or the Diabetes Care Tool.
- Answer provider questions regarding the care of our members.

You need not do anything to use our disease management services; members with a qualifying diagnosis of Asthma or Diabetes are automatically enrolled in the Disease Management Programs. The programs offer assistance to our members with Asthma or Diabetes. The Disease Managers are available 5 days a week to:

- Provide educational materials via mail or the Passport Health Plan website for members with Asthma or Diabetes.
- Work one on one with high-risk members to assist them in taking the necessary steps to gain control of their Asthma or Diabetes.
- Assist with lifestyle issues affecting members' such as referral to smoking cessation courses or diabetes educational classes.
- Answer members' questions about their disease.

If you have any questions or wish to speak with a disease manager please contact one of our Asthma Disease Managers at 1-800-578-0636 extension 8311 or 8307 or our Diabetes Disease Manager at 1-800-578-0636 extension 7074.



*Our mission is to improve the health & quality of life of our members.*

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