

Contact a Provider Network Account Manager

DELL FRAZE

(502) 585-7902 or Dell.Fraze@passporthealthplan.com

- Behavioral Health
- Hospitals
- Skilled Nursing Facilities

KEN GROVES

(502) 585-7988 or Kenneth.Groves@passporthealthplan.com

- PCPs and Specialists in Jefferson County zip codes: 40059, 40118, 40202, 40203, 40204, 40205, 40208, 40210, 40211, 40212, 40213, 40215, 40218, 40219, 40220, 40222, 40228, 40229, 40241, 40242, 40243, 40245, 40241, 40272, 40291, 40299
- Ambulatory Surgery Centers
- Urgent Care Centers

LUCY HOWARD

(502) 585-8348 or Lucy.Howard@passporthealthplan.com

- Ancillary Providers, including Ambulance, Dialysis, DME, Home Health / Home Infusion, Hospice, Lab

JULIA WALLS

(502) 585-7951 or Julia.Walls@passporthealthplan.com

- PCPs and Specialists in Jefferson county zip codes: 40202, 40206, 40207, 40211, 40212, 40214, 40215, 40216, 40217, 40223, 40258
- PCPs and Specialists in the following counties: Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
- Departments of Health

GENERAL DEPARTMENT INFORMATION

- Provider Relations Phone: (502) 585-7943
- Provider Relations Fax: (502) 585-6060
- Provider Claims Service Unit (PCSU): (800) 578-0775