

15.0 Clinical Practice Guidelines

15.1 Introduction

Passport Health Plan's mission is to improve the health and quality of life of our members. With this in mind, Passport Health Plan has adopted the enclosed Clinical Practice Guidelines. The intent of the guidelines is to support your efforts in the care and education of our members and to reduce variation in diagnosis and treatment. The Plan makes every effort to ensure that current scientific data and expert opinion is the basis for each guideline. Each guideline is evaluated as new data becomes available or at a minimum of every two years. Passport Health Plan monitors provider compliance and member outcomes related to these clinical guidelines for quality improvement initiatives and recertification efforts. These guidelines are intended to assist the practitioner in clinical decision-making and attempt to define clinical practices that apply to most patients in most circumstances. The treating practitioner should make the ultimate decision regarding the care of a particular patient. If you would like a hard copy of the guidelines, please contact the Quality Improvement nurse at (800) 578-0636, ext. 78434. Electronic copies of the guidelines may be found at www.passporthealthplan.com/provider.