



October 12, 2011

NCQA Ranks Passport Health Plan the #13 Medicaid Health Plan in America

Dear Passport Health Plan Provider,

We are pleased to announce that the National Committee for Quality Assurance (NCQA) has ranked Passport Health Plan #13 among Medicaid health insurance plans in “NCQA’s Medicaid Health Insurance Plan Rankings 2011-2012.” This ranking is based on clinical performance, member satisfaction, and NCQA Accreditation scores.

These achievements are a vivid reflection of the continued hard work, support, and involvement of our many provider partners. Please accept our enthusiastic gratitude for helping Passport Health Plan realize this honor.

If you have any questions about this communication, please do not hesitate to contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

Regards,

A handwritten signature in black ink that reads "Mark B. Carter".

Mark B. Carter
Chief Executive Officer

*NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA’s Healthcare Effectiveness Data and Information Set (HEDIS[®]) is the most widely used performance measurement tool in health care. NCQA ranked ninety-nine (99) Medicaid health plans based on a combination of clinical performance, member satisfaction and NCQA Accreditation status.

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