



July 8, 2011

Passport Health Plan Awarded Kentucky Medicaid Contract; Continues Legacy in Region 3!

Dear Provider Partner:

We are pleased to announce that the Kentucky Department for Medicaid Services (DMS) has awarded Passport Health Plan with a contract to continue exclusively serving our membership in Region 3. After months of tough press coverage, this contract demonstrates the Commonwealth's confidence in our Plan. It also allows our members and providers to continue using Passport without any disruption to service.

As part of this transition, we are moving to a new location. As you may have heard in the press, in late July our operations will be moving to the Commerce Crossings business park in southern Jefferson County. This relocation will give us room to grow, at a lower cost per square foot than our current location.

Over the next few months, you will be hearing of many exciting things happening at Passport. For example, we will soon be undergoing a rebranding initiative, and our e-mails will be changing to firstname.lastname@passporthealthplan.com. Keep checking your mail, or call your Provider Relations representative or the Provider Relations department at (502) 585-7943 for more details! You can also sign up for free e-mail communications via our Passport Online Information Service (POIS) by visiting our web site, www.passporthealthplan.com/provider.

We couldn't have been successful over the last 13 years without the support and dedication of you and our other many supporters. Thank you for the great work you do every day, and for your commitment to the Plan as we continue to focus on our mission: to improve the health and quality of life of our members.

Most Sincerely,

A handwritten signature in black ink that reads "Mark B. Carter".

Mark B. Carter
Interim CEO

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