

December 29, 2009

RE: New ikaProHEDIS+ Feature Produces Health Care Reminders for Members!

Dear Primary Care Provider,

Passport Health Plan (PHP) is pleased to announce an exciting new feature on ikaProHEDIS+, our web application for real-time screening and clinical care data.

With ikaProHEDIS+ "Generate Letters," your office may quickly and easily conduct member outreach. This new feature automatically produces individualized, member-friendly reminder letters to your panel members who are due for one or more of the following health services:

- Breast Cancer Screening
- Cervical Cancer Screening
- Adult or Pediatric Chlamydia Screening
- ER Follow-Up Visit
- Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Screening

To begin using this new feature, log into Secured Services on the Plan's web site at www.passporthealthplan.com/providercenter and select the link to "ikaProHEDIS+." Once inside the application, click on the "Pro-HEDIS" tab and select "Generate Letters" from the drop down menu.

To produce letters, select the measure you want to target from the "Select a Measure" box and click "Search." Your results will display. To produce and print individual letters, select a single PDF icon in the "Generate Letters" column. Or, select "Generate Letters on Current Page" below your results to produce all letters on the current page.

For more information regarding this application, please look for the link to our detailed *ikaProHEDIS+ Training Guide* (also available behind Secured Services). For questions regarding this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

Sincerely,



Denise Kirkham
Associate Vice President, Provider Relations

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