

December 1, 2009

## **RE: Additional Referral Options for Specialist Services**

Dear Primary Care Provider (PCP),

Passport Health Plan (PHP) is pleased to announce PCPs will soon have **additional timeframe options for specialty referrals**, effective January 1, 2010.

The electronic request template will be updated to include an option for PCPs to designate a time-span for Consultation, Diagnostic Studies and Treatment referrals. The previous template utilized a built-in time-span of six months; however, the new request will allow you to choose from three, six, nine, or 12 month options.

The Plan's paper referral forms have also been updated to reflect this change. (Note: although paper referral forms continue to remain an option, providers are strongly encouraged to use the electronic submission process.)

If you are interested in submitting referrals electronically, need to request a supply of the updated paper referral forms, or have questions regarding this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

Sincerely,



Denise Kirkham (Schifano)  
Associate Vice President, Provider Relations

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