

June 9, 2009

RE: DME Providers May Now Submit Authorization Requests Online!

Dear Durable Medical Equipment (DME) Provider:

Passport Health Plan (PHP) is pleased to announce authorization requests for back braces may now be submitted via our online authorization system, **iEXCHANGE®**.

We encourage you to take advantage of this FREE user-friendly online tool, designed for multiple user access. **iEXCHANGE®** helps streamline the authorization and verification process by allowing your office to conveniently view authorizations related to your facility at any time – decreasing required telephone calls.

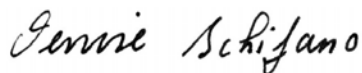
If you are interested in making **iEXCHANGE®*** work for you, please contact the Provider Training Specialist at (502) 585-8224 to get started.

Also, look for these additional DME procedures coming soon to iEXCHANGE®!

- Breast Prosthesis
- Knee Brace
- Ankle Brace
- Hospital Bed

For additional information or to schedule a training, please contact the Provider Training Specialist at (502) 585-8224.

Sincerely,



Denise Schifano
AVP, Provider Relations

**In order to utilize this application, your office must have access to the Internet and a web browser 5.5 or higher.*