

April 30, 2009

RE: New Web Application Provides Real-Time Clinical Care Data

Dear Primary Care Practitioner (PCP),

In response to our providers' requests for more timely feedback from the Plan regarding preventive and chronic care screening data, Passport Health Plan (PHP) is pleased to present **ikaProHEDIS+** - an exciting online application which utilizes claims data to present real-time screening information.

With **ikaProHEDIS+** Real-Time Clinical Care Data, providers have the ability to:

- Monitor Provider Recognition Program* performance data;
- Access important health care information specific to your panel members;
- Identify members due for preventive health and chronic care screenings;
- Generate reports by type of screening; and,
- View current and timely healthcare data - updated every two weeks.

We hope you will share our enthusiasm for this exciting new application as we believe it will greatly benefit your practice and our members. You may access **ikaProHEDIS+** via our web site at www.passporthealthplan.com/providercenter by logging into Secured Services and selecting the link to **ikaProHEDIS+**. A detailed *ikaProHEDIS+ Training Guide* is also available under this link to help you navigate the application.

You may also access the *ikaProHEDIS+ Training Guide* at www.passporthealthplan.com/providercenter and look under "Resources" on the left side of the page.

As always, we are here to assist you. If you have any questions about this new application, please call the Provider Recognition Program representative for assistance at (502) 585-7946, or the Provider Relations department at (502) 585-7943.

Sincerely,

Denise Schifano

Denise Schifano
Associate Vice President, Provider Relations

*The Provider Recognition Program (PRP) is a program designed by the Plan to increase health outcomes and reward providers who demonstrate improvement and/or excellence in performance in the categories of cost containment, member satisfaction, access to care, and health outcomes.