



December 26, 2008

RE: Real-Time Clinical Care Data Coming Soon

Dear Passport Health Plan Provider:

On December 31, 2008, Passport Health Plan (PHP) will release **ikaProHEDIS+**, our new online tool for real-time clinical care reporting.

This exciting tool will enable you to:

- View Provider Recognition Program performance data;
- View other utilization data and clinical care gaps;
- Identify panel members requiring preventive health screenings; and
- Generate reports by member by preventive health measure.

ikaProHEDIS+ will capture three years of historical preventive and clinical care member data, ER utilization, prescription histories, lab and x-ray information, and inpatient or ICU visits. Your practice will be able to access this important health care information specific to your panel members.

Watch for more details coming soon!

Resources will soon be available on our web site, www.passporthealthplan.com/providercenter, including an *ikaProHEDIS+ Instruction Manual*. You will be able to view ikaProHEDIS+ by simply logging onto the Secured Services portion of our web site and selecting the link to ikaProHEDIS+.

We hope you will share our enthusiasm for this exciting new tool, which will greatly benefit both our members and your practice. If you have any questions regarding this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

Sincerely,

A handwritten signature in cursive script that reads "Denise Schifano".

Denise Schifano
Associate Vice President, Provider Relations

