



December 15, 2008

**RE: National Ranking Announcement and the *2007 Provider Services Year in Review***

Dear Passport Health Plan Provider,

We are pleased to announce that **Passport Health Plan has just been ranked the number nine Medicaid plan** by the *U.S. News & World Report / NCQA*\* "America's Best Health Plans\*\* 2008-09" listing. For the fourth year in a row, we are the only Kentucky Medicaid health plan listed in the top 25. This top ten ranking is based on clinical performance, member satisfaction, and NCQA Accreditation.

Also at this time, we are pleased to present our third edition of the *Provider Services Year in Review*. This year's publication highlights accomplishments made during our tenth year anniversary and reiterates our steadfast resolve to continuously improve provider satisfaction.

These achievements are a vivid reflection of the continued hard work, support, and involvement of our many provider partners. Please accept our enthusiastic gratitude for helping Passport Health Plan realize this honor. If you have any questions regarding this communication, please do not hesitate to contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

Regards,

A handwritten signature in black ink that reads "Ruth Atkins".

Ruth Atkins  
Executive Director

*Enclosure*

\*The National Committee for Quality Assurance (NCQA) is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes physicians in key clinical areas. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care.

\*\*America's Best Health Plans is a trademark of *U.S. News & World Report*.

