



July 24, 2008

**RE: Changes to Non-Emergency/Non-Ambulance Transportation Services**

Dear Provider:

The Kentucky Transportation Cabinet, Office of Transportation Delivery, recently made changes to the vendors who provide medical appointment transportation for Passport Health Plan (PHP) members. As a result, this benefit now includes additional transportation brokers and some changes to existing county providers.

We have enclosed the updated transportation information sheet from the "PHP Member Handbook." We hope it be helpful for assisting our membership with transportation needs.

As always, we value your commitment to PHP and our membership. If you have any questions regarding this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943. If a PHP member has any questions about transportation, please refer him or her to the Department for Medicaid Services at 1-800-635-2570.

Sincerely,

A handwritten signature in black ink that reads "Denise Schifano".

Denise Schifano  
AVP, Provider Relations

*Enclosure*

