

# TRANSPORTATION



Medicaid covers 3 types of medical transportation; (1) non-emergency, (2) emergency ambulance, and (3) non-emergency ambulance/stretchers.

Passport Health Plan members are eligible for this Medicaid benefit. However, some KCHIP members are not eligible for non-emergency transportation services. If you have questions about transportation, please call the Department for Medicaid Services at 1-800-635-2570.

## (1) Non-emergency / Non-ambulance

Medicaid covers non-emergency transportation to and from medical appointments. This includes taxi, van, wheelchair rides and public transit. These services are only available to those who do not have a car in the household. You must call the transportation broker in your area. The phone numbers for each county are listed below.

**\*Remember to call at least 3 days ahead when scheduling your transportation.**

Federated Transportation Services of the Bluegrass (FTSB)	
Counties:	Jefferson, Oldham, Shelby, Spencer, Bullitt, Trimble, Henry
To schedule or check on a ride:	1-888-848-0989
LKLP	
Counties:	Breckinridge, Carroll, Grayson, Hardin, Larue, Marion, Meade, Nelson
To schedule or check on a ride:	1-800-245-2826
Bluegrass Community Action	
County:	Washington
To schedule or check on a ride:	1-800-456-6588

\* For all counties: If you are having a problem with transportation, you can file a complaint by calling 1-888-941-7433.

## (2) Emergency Ambulance

Passport Health Plan covers ambulance transportation for emergency situations.

## (3) Non-emergency Ambulance / Stretcher

Passport Health Plan covers ambulance transportation to and from medical appointments when your provider says you must be transported on a stretcher and cannot ride in a car, such as someone who is bedridden or paralyzed. Call your local Passport Health Plan ambulance provider.