



February 1, 2008

Re: Prior Authorization Required for Chiropractic Services after First Twelve Visits

Dear Passport Health Plan (PHP) Chiropractic Provider:

As you know, the PHP chiropractic benefit includes up to twelve direct access visits per member per year.

PHP also covers up to fourteen subsequent chiropractic visits (per member per year) with prior authorization. Under this policy, PHP members may receive up to twenty-six visits per year for chiropractic services.

Please share this important information with the appropriate staff and any affected members. Members may call Member Services if they have any questions, at 1-800-578-0603.

As always, thank you for serving Kentucky's Medicaid community. We appreciate your commitment, involvement, and support. If you have any questions, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

Sincerely,

A handwritten signature in black ink that reads "Denise Schifano". The signature is written in a cursive style.

Denise Schifano
Associate Vice President, Provider Relations

The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this **free** e-mail service. To enroll, visit www.passporthealthplan.com and click the "POIS Sign UP" option under "News and Information."

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