

Provider

Alert



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SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION.

Subject: Technical Difficulties with Fax Machines

From: Passport Health Plan and Passport Advantage

Sent: November 10, 2011

To: All Passport Health Plan and Passport Advantage Providers

Background:

Passport Health Plan has been experiencing technical difficulties with our fax lines. Providers may experience a busy signal when trying to send a fax to the Plan.

We wanted to keep you informed of this issue and hope to have everything resolved very soon. We apologize for any inconvenience this may cause, and thank you for your patience. We will update you when this issue has been resolved.

Provider Action Needed:

Please share this with your office staff.

In the interim, if you need to submit any information to the Plan, please scan and email to the designated point of contact.

Questions:

If you have questions about this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

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The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this **free** e-mail service. To enroll, visit www.passporthealthplan.com/provider and click the link in the Passport Online Information Service box.