

# Provider

# Alert



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**Subject: Referrals Required for Limited Services Clinics - Effective October 1, 2011**

**From:** Passport Health Plan and Passport Advantage

**Sent:** September 23, 2011

**To:** All Passport Health Plan and Passport Advantage PCPs

### **Background:**

Limited Services Clinics (LSC) are clinics typically located within other businesses (such as pharmacies or retail centers) which allow members to obtain certain non-urgent medical care without an appointment or emergency room visit. LSCs are now eligible for State licensure and participation with Passport Health Plan (PHP).

Please note, effective October 1, 2011 all LSCs will be required to obtain referrals from PHP members' primary care provider (PCP) between the hours of 8 a.m. and 4:00 p.m., Monday through Friday, prior to rendering services.

### **Provider Action Needed:**

No action needed.

### **Questions:**

If you have questions about this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

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