

Provider

Alert



Subject: Update Regarding KCHIP Member ID Cards

From: Passport Health Plan

Sent: June 15, 2009

To: Passport Health Plan Providers

Provider Types Affected:

All Passport Health Plan providers

Update:

This summer, newly-enrolled Kentucky Children's Health Insurance Program (KCHIP) members will stop receiving ID cards that include the KCHIP logo. Instead, these KCHIP members will receive the same red and black ID card as all Passport Health Plan members.

In addition, please be aware the Plan will no longer issue temporary member ID cards.

Provider Action Needed:

The Plan does not re-issue cards to existing members. Thus, it is important to verify member eligibility prior to rendering services by using our web site, www.passporthealthplan.com, or by calling Provider Services at (800) 578-0775, option 1.

Questions:

If you have questions regarding this communication, please contact Provider Services at (800)578-0775, option 1.

The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this [free](#) e-mail service. To enroll, visit www.passporthealthplan.com and click the "POIS Sign Up" option under "News and Information."