

Provider

Alert



Subject: Third Party Liability Information Now Accepted Electronically
From: Passport Health Plan
Sent: December 15, 2008
To: Passport Health Plan Providers

Provider Types Affected:

Passport Health Plan Providers

Background:

Passport Health Plan (PHP) is pleased to announce an enhancement to electronic claims submission (837I and 837P). **Secondary claims may now be accepted and processed electronically.**

Provider Action Needed:

To submit provider-to-payer coordination of benefits (COB) claims via Electronic Data Interchange (EDI), providers must have a system, data entry process, or clearinghouse able to:

- **Create or forward claims directly to EDI in:**
 - The HIPAA 837 format; or
 - A format containing equivalent information.
- *AND* -
- **Process payment information by:**
 - Receiving a HIPAA-standard electronic remittance advice (ERA) format from the previous payer; or
 - Coding a paper remittance into the electronic claim.

Resources:

To view technical specifications and guidance for submitting secondary claims via EDI, please visit the "Billing Information" section on the left-hand column of our web site, www.passporthealthplan.com/providercenter.

If your office does not have web access, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943 to request a hard copy of this information.

Questions:

If you have questions regarding this communication or the EDI process, please contact the EDI Technical Support Hotline at (877) 234-2475 or at ediphp@kmhp.com.

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