

Provider

Alert



Subject: Final Reminder – Prescriber NPI Required on Pharmacy Claims

From: Passport Health Plan
Sent: December 10, 2008
To: Passport Health Plan Prescribers

Provider Types Affected:

Passport Health Plan Prescribers

Background:

As communicated to you by the Plan on November 10, 2008, the Kentucky Department for Medicaid Services (DMS) recently mandated the inclusion of a valid prescriber National Provider Identifier (NPI) for all Kentucky Medicaid member prescriptions, in accordance with the federal NPI requirements dated May 23, 2008.

Effective December 1, 2008, all Passport Health Plan pharmacy claims without the prescriber's NPI will automatically be denied.

Provider Action Needed:

To ensure members receive their needed medications, Passport Health Plan providers must:

1. **Print their NPI** on each prescription; and
2. **Cooperate with pharmacy inquiries** regarding your NPI.

Please share this important information with the appropriate staff in your office.

Questions and Further Information:

If you need to verify your NPI, please refer to the following web site:

<https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do>

If you have questions regarding this communication, contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

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