

# Provider

# Alert



**Subject: Reminder – All Paper and Electronic Claims Must Contain NPI**

From: Passport Health Plan

Sent: November 5, 2008

To: Passport Health Plan and Passport Advantage Providers

**Provider Types Affected:**

Passport Health Plan and Passport Advantage Providers

**Background:**

As you may recall, effective May 23, 2008, the National Provider Identifier (NPI) is required on all claim submissions by practitioners.

Although Passport Health Plan (PHP) continued to accept and process paper claims submitted without provider NPI information, **effective December 1, 2008, claims without a valid or legible NPI will automatically reject.**

**Provider Action Needed:**

**To facilitate timely claims processing and payment, please ensure all claims are legible, complete, and include a valid NPI.**

At this time, providers are also strongly encouraged to continue including their Passport Health Plan/Passport Advantage IDs along with their NPI on all paper and electronic claims.

Please share this important information with the appropriate staff in your office.

**Questions:**

If you have questions regarding this reminder, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

For more information regarding how to apply for and/or submit your NPI to the Plan, please refer to our previous provider communications on our web site, [www.passporthealthplan.com/providercenter](http://www.passporthealthplan.com/providercenter).

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