

# Provider

# Alert



**Subject: Introducing Performance Credentialing, our Credentials Verification Organization (CVO)**

**From:** Passport Health Plan and Passport Advantage

**Sent:** February 20, 2008

**To:** All Passport Health Plan and Passport Advantage Participating Providers

**Provider Types Affected:**

All Passport Health Plan and Passport Advantage Participating Providers

**Background:**

Passport Health Plan's contracted credentials verification organization (CVO) has changed its name to Performance Credentialing. Your practice may be contacted by Performance Credentialing via telephone to request routine credentialing information.

**Provider Action Needed:**

If your practice is contacted by Performance Credentialing, we would appreciate your cooperation with these important credentialing activities.

Please share this important information with appropriate staff in your organization.

**Questions:**

If you have any questions, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

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