

Provider

Alert



Subject: Final Notice To Cease Use of Old HCFA 1500 and UB-92 Forms
From: Passport Health Plan and Passport Advantage
Sent: October 22, 2007
To: All Passport Health Plan and Passport Advantage providers

Provider Types Affected:

All Passport Health Plan and Passport Advantage providers

Background:

As communicated to you in August 2007, all claims received using the old version of the HCFA 1500 or UB-92 on or after November 1, 2007 will be rejected.

Provider Action Needed:

All claims must use the new forms on or after November 1, 2007. To ensure compliance and timely processing of claims, it is imperative your billing systems be converted to accommodate these new formats.

When submitting corrected claims or re-submitting older claims for reconsideration, please keep in mind the new forms must be used regardless of the date of service.

How to Obtain The New Forms

Copies of the CMS 1500 and UB-04 paper claim forms may be obtained through your forms distributor. Although Passport Health Plan does not distribute these paper claim forms, please call Provider Services at (800) 578-0775 for assistance in locating a forms distributor.

Questions:

If you have any questions, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this [free](#) e-mail service. To enroll, visit www.passporthealthplan.com and click the "POIS Sign Up" option under "News and Information."