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MEMO

To:	Pharmacy Network
From:	PerformRx
Date:	7/26/2011
Subject:	Passport Health Plan (PHP) and Passport Advantage (PAD) Telephone and Fax Numbers Temporarily Unavailable - July 29 through July 31

As you may know, Passport Health Plan operations will be moving to the Commerce Crossings business park in southern Jefferson County. As a result, all PHP & PAD telephone and fax numbers will be temporarily unavailable during the weekend of July 29 through July 31.

Please hold all fax and telephone requests to the health plan - including those for benefits and eligibility inquiries - until Monday, August 1, 2011. We apologize for any inconvenience this may cause.

Providers and pharmacies may continue to call the Provider Services Interactive Voice Response (IVR) at (800) 578-0775 to verify eligibility. The PerformRx Help Desk will also be available for assistance with pharmacy issues and inquiries.

- Help Desk for PHP: (800) 578-0898
- Help Desk for PAD: (866) 533-5490

Thank you.