

August 31, 2004

Dear Member:

You may have heard about the new Medicare law that recently went into effect. This law allows companies to offer prescription drug cards to Medicare members. As a member of Passport Health Plan, you do not need to take any action regarding this new law at this time.

Your pharmacy costs are covered 100% for pharmacy benefits offered by Passport Health Plan. In addition, you have access to disease management programs for diabetes care and asthma care. Case managers are also available to help you with all of your health care needs.

We appreciate your membership in the Passport Health Plan program and look forward to continuing our service to you. We will do our best to keep you informed during the coming months as changes occur with the Medicare program. We are committed to assisting you as you make your future choices regarding your health care coverage.

If you have any questions regarding your Passport Health Plan coverage or would like more information regarding the Medicare law, please call our member services direct line at 1-800-578-0603 or TDD/TTY at 1-800-691-5566.

Thank you for your membership in Passport Health Plan.

Sincerely,

A handwritten signature in cursive script that reads "Judy Palmer".

Judy Palmer
Director, Member Services